

NORFOLK COUNTY COUNCIL - CHILDREN'S SERVICES

Mousehold Infant and Nursery School

Mousehold Avenue

Norwich

NR3 4RS

Tel. (01603) 427012

Fax. (01603) 487922

Email: [office@mousehold.norfolk.sch.uk](mailto:office@mousehold.norfolk.sch.uk)

Website: [www.mouseholdinfants.com](http://www.mouseholdinfants.com)

Headteacher: Mrs Rebecca Westall

Deputy Headteacher: Mr Ian Tolson

Designated Safeguarding Leads: Mrs Rebecca Westall, Mr Ian Tolson, Miss Zoë Wood



22nd June 2018

Dear Parents/Carers,

The main focus of this week's newsletter is feedback from the **Annual Parent and Safeguarding Surveys**. We always use this data to inform our planning for the next academic year. On future newsletters we will focus on points we have addressed or plan to address. One example of this is last year when some parents said there weren't enough opportunities to look at children's progress. Following on from that response we introduced **Open Classrooms every Friday after school**. This has been very successful...and please remember if you work on Fridays teachers can accommodate another day upon request.

Yours faithfully,

Mrs Rebecca Westall

**Dates for your diary**

Monday 25<sup>th</sup> June - Best of Big Sing 2.15pm (Choir and Recorder Club parents only).

Wednesday 27<sup>th</sup> June - Key Stage 1 (Year 1 and 2) Sports Day 9.15am.

Wednesday 27<sup>th</sup> June - Year 1 Transition Meeting 2.15pm (Reception parents only).

Thursday 28<sup>th</sup> June - KS1 sports day reserve date.

Thursday 28<sup>th</sup> June - Banham Zoo Animal Roadshow visiting Nursery.

Friday 29<sup>th</sup> June after school: Summer Fayre.

Wednesday 4<sup>th</sup> July - Year 1 trip to the Cathedral (Class 5 and half of Class 6).

Thursday 5<sup>th</sup> July - Year 1 trip to the Cathedral (Class 4 and half of Class 6).

Friday 6<sup>th</sup> July - Year 2 school trip to Bewilderwood.

Monday 9<sup>th</sup> July - Year 2 leavers performance to parents/carers - 9.15am.

Wednesday 18<sup>th</sup> July - Year R school trip to Gressenhall.

Tuesday 24<sup>th</sup> July - Last day of term.

**Class Assemblies for Summer Term 2018: All start at 9.15am**

Friday 29<sup>th</sup> June - Class 9



**Remember: If you are concerned about a child or vulnerable adult in Norfolk and want to speak to someone, contact us on 0344 800 8020.**

<https://www.norfolk.gov.uk/children-and-families/keeping-children-safe/report-concerns>

**Safeguarding at Mousehold**  
At Mousehold all staff have a responsibility to safeguard children. If you ever have a concern about a child or a member of staff then please contact one of our designated safeguarding leads: **Mrs Westall, Mr Tolson, Miss Wood**. You can also ring the number **0344 800 8020** if you have a concern about a child outside school.

### **Parent Survey Responses May 2018**

**65%** of the school returned their form. This compares to **74%** May 2017 and **22%** May 2016. Thank you for your responses.

		Yes	Mostly	Sometimes	No
1	My child enjoys school	84%	14%	2%	
2	The school ensures that my child is safe and well cared for	96%	4%		
3	The school informs me of their safeguarding procedures through newsletters.	96%	3%	1%	
4	The school informs me about my child's progress and there are opportunities for me to visit the classrooms and look at the progress.	87%	11%	2%	
5	My child is making enough progress at this school	92%	8%		
6	The teaching is good at this school	94%	5%	1%	
7	The school helps me to support my child's learning	91%	8%	1%	
8	The school helps my child to have a healthy lifestyle	88%	11%	1%	
9	The school is a welcoming place for children and parents/carers	94%	5%	1%	
10	The school meets my child's particular needs	93%	6%	1%	
11	The school deals effectively with unacceptable behaviour	86%	11%	3%	
12	The school staff are easy to approach, and take account of my suggestions, concerns and worries	92%	6%	2%	
13	The school is led and managed effectively	94%	6%		
14	My child can talk about 'Growth Mindset' and the importance of trying hard.	67%	16%	5%	12%
15	Overall, I am happy with my child's experience at this school	97%	2%	1%	



## A summary of comments from the surveys:

### EYFS

*We are very impressed by Mousehold. The staff always exceed my expectations in terms of care, attention to detail, friendliness and approachable. I have had no concerns at any point regarding my child's education and couldn't have asked for a better first year experience.*

*The teachers are very dedicated to their jobs and pay much attention to every child. I'm very pleased with the knowledge that my daughter has got at this school.*

*We had a few issues with our child walking home and crossing roads which was really helped by school teachers. A huge thank you to you all.*

*Some 4 year olds are not as capable as others are at getting dressed. I regularly see children leaving after PE activities with shoes on the wrong feet and even back to front. This is a worry if they have been like it all day.*

### Year 1

*Mousehold has not only enabled my son to thrive academically as well as socially but it has also laid foundations for future success through its values towards internationalism, the environment and growth mindset.*

*My child is very happy at the school and we're happy with her progress. It would be helpful to get more regular updates on how she is doing and what we can do at home to support the areas she is weaker in.*

*My child has up and down days and has struggled. The school have generally gone above and beyond to help and I'm so impressed and grateful.*

*The school is informing us about our son's progress but it would be nice if school could inform us about teaching methods like we heard from other schools. The school's weekly newsletter doesn't give enough information about teaching programme.*

### Year 2

*I really like the growth mindset and the fact my son understands what it is and enjoys telling his siblings about it. Really fantastic staff and they have gone above and beyond to make sure my sons have had a good learning experience, the support has been outstanding.*

*Having had 2 children through the school we only have praise for current and past staff. Never had a problem or cause to make a complaint. Great start to schooling. Wishing the school continued success.*

*My daughter loves coming to school. She is nurtured in every way. Thank you!*

*I have seen the growth in my child and I feel she is in a lovely, wonderful school. I loved the reading comment book she had in the early years of Mousehold, that was great for very busy parents to get feedback and help her work at home. I miss that in Year 2 as its been replaced by homework books.*



## Safeguarding Survey Responses May 2018

Statements	Strongly Agree	Agree	Disagree	Strongly Disagree
1. If children are away for a day the school wants to know where they have been.	71%	27%	2%	
2. My child can tell me what their safeguarding hand is in school.	61%	28%	9%	2%
3. The school has good systems for supporting children if/when they have any problems.	69%	30%	1%	
4. Every child is treated with respect.	81%	19%		
5. Children are valued equally.	81%	18%	1%	
6. The school contributes to the health of children.	77%	23%		
7. Inclusion is viewed as increasing participation for all.	71%	29%		
8. Safeguarding is a KEY priority for the school.	85%	14%	1%	
9. The school works hard to support vulnerable pupils.	70%	29%	1%	
10. The school provides sufficient information about safeguarding on newsletters.	77%	22%	1%	

### A summary of comments from the surveys:

<i>Designated safeguarding staff</i>
<i>Handing over of child is great</i>
<i>Good procedures in place for start and end of school day and hand over to after school clubs.</i>
<i>New gate system in playground</i>
<i>Observant staff with caring attitude</i>
<i>Staff try to meet the needs of individuals and take measures quickly when needed</i>
<i>Staff always enquire where children are if they don't come to school.</i>
<i>Safeguarding hands so children know who to talk to.</i>
<i>Safeguarding is communicated very well to parents.</i>



<i>Teacher always present in playground before school. School is secure when day begins. We're always informed if our child has an accident by text or report form.</i>
<i>Protection from bullying, children are protected from abuse or maltreatment.</i>
<i>I see this school as a safe place for my children and have no concerns at all.</i>
<i>The staff and their attention to detail, paying attention to individual children and getting to know their families and any issues. The newsletter regularly raises concerns and encourages safeguarding.</i>
<i>Good communication with children and parents about policy approaches.</i>
<i>It is happy.</i>
<i>The school provides information in newsletters. Signing in and out at the office is good. The locked gate.</i>
<i>It is good that children are encouraged to talk and think about safeguarding issues openly from a young age.</i>
<i>We are kept informed and staff know all of the children.</i>
<i>The positive relationships between staff and pupils is great so there are a number of adults my child feels they can talk to.</i>
<i>Well trained staff who are attentive to safeguarding issues.</i>
<i>Communication between teachers and parents if there is a concern regarding my child.</i>
<i>I feel that the school practices to promote the welfare of children attending and would protect them from any harm.</i>
<i>My child feels safe at school which is a lovely feeling for a parent.</i>
<i>The whole school is amazing. Regular parent/teacher discussions. Safeguarding leads on letterheads, approachable safeguarding leads, teachers available to chat and open classrooms.</i>
<i>PANTS, e safety, safeguarding hands, security gates, regular newsletter updates and text messages.</i>

**Are there any other issues related to safeguarding you would like to raise?**

<i>Teacher in high vis vest outside school before or after school would help discourage any anti-social behaviour.</i>
<i>Just a slight concern about the safety of the road outside school - maybe a lollypop lady would help?</i>
<i>The safety outside the school gates is awful especially since the lollypop lady has gone although clearly Mr Tolson tries hard. Some parents are very inconsiderate in their parking and driving putting children at risk. Some use abusive language and gestures in front of young children.</i>
<i>I think this school is first class, however the safety of children because of parents outside school is diabolical.</i>

